

Tier Overview



SILVER

Easy to use e-Learning
and Compliance



GOLD

Turn key training
department



PLATINUM

Custom University

Content	Access to all content	Access to all content	Access to all content
Property Management Specific Online Course Titles	x	x	x
Quick Quizzes	x	x	x
Learning Games	x	x	x
Lunch + Learn Video Series	x	x	x
Printable Workbooks + Resources	x	x	x
Interactive Exercises	x	x	x
Course Narration	x	x	x
Completion Certificates	x	x	x
Reporting	Standard out of the box reporting	Customization and auto distribution	All
Exception Reporting (Students not in compliance)		x	x
Quick Reports	x	x	x
Filtered Completion Report	x	x	x
Company and Industry Test Score Comparison	x	x	x
Create Custom Reports		x	x
Multiple Location/Role Grouping Capabilities		x	x
Reporting Access for Onsite and Regional Managers		x	x
Auto Filter and Distribution		x	x
Export Reports to Excel	x	x	x
Custom Content	None	Add existing/external content to create new courses	All
Plug + Play GH Modules			x
Create Custom Game Based Learning			x
Insert Stuff (Drag + Drop Images/Videos/Links)		x	x
HTML Editor		x	x
Quiz + Survey Builder		x	x
Homework Assignment Submission			x
Custom LOR			x

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Custom Content Continued	None	Add existing/external content to create new courses	All
Upload SCORM		X	X
Content Tagging		X	X
Scenario Builder			X
Instructor-Led Training Content	None	Schedule and track separate in-person training and link to live virtual training on LMS	Deliver + facilitate in-person or virtual training - Record, edit + store video
Assign, Track and Test Instructor-Led Training		X	X
Link to Live Virtual Training		X	X
Schedule Multiple Dates for Instructor-Led Training		X	X
VisionCast			X
Assignments	Standard curriculum with self-enrollment	Rules-based and one-time automation of training schedules based on your organizational criteria	All
Assign Training by Employee, Position, Group, Location		X	X
Test-Out Functionality	X	X	X
My Library	X	X	X
Customize Pass or Fail Scoring		X	X
Social Features			
Leaderboards			X
Discussion Boards			X
Facebook Feed Widget	x (GH Feed Only)	X	X
Engagement Features			
Badging			X
Internal Messaging		X	X
Learner Assignment Calendar Integration		X	X
Customizable Email Alerts for Training Reminders	X	X	X
My Resouces		X	X
Custom Announcements		X	X
Custom Events with Calendar Integration			X

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	Personalized with company logo and custom URL	Custom company landing page layout + additional navigational components	Fully branded platform customization at organizational + divisional levels
System Configuration			
Administrator Console	x (Restricted)	x	x
Custom Learner Positions		x	x
Create Multiple Divisional Instances (Multi-Tenancy)			x
My Employees		x	
Learning Center Branding			All
Custom Branding + Widget Layout of Landing pages	logo + URL only	x	x
Customize Navigation Bar		x	x
Support			
Bilingual End User Support, 9 ^{AM} - 9 ^{PM} ET Mon - Fri	x	x	x
Client Resource Center			x
Beta Invitations			x
Integrations		Standard package optional. A la carte customizations available	Standard package included. A la carte customizations available
Grace Hill Mystery Shop Integration	Limited (Records) Only - No Assignments	x	x
SSO Integration (Standard Package)		For Purchase	x
Integration Feed with HR Provider (Standard Package)		For Purchase	x
Custom Integration Build Out		For Purchase	For Purchase