



Vision Tier Overview

A Grace Hill solution tailored to your team and its talent development

	Silver	Gold	Platinum
	Easy to use e-Learning & Skills Training	Turnkey Training Department	Custom Branded University
Content	Access to the Essentials Catalog	Access to the Essentials Catalog	Access to the Essentials Catalog
Property Management-Specific Online Courses (over 350 short courses, average seat time is 15 mins)	X	X	X
Access to Elective Subscriptions covering specialty topics such as Bed Bugs, Tax Credit, Cybersecurity, etc	X	X	X
Quick Quizzes	X	X	X
Lunch & Learn Video Series	X	X	X
Printable Workbooks & Resources	X	X	X
Interactive Exercises	X	X	X
Human Course Narration	X	X	X
Completion Certificates	X	X	X
Compliance Plus			
Cutting-edge Compliance Courseware	X	X	X
Compliance Refresher Courses	X	X	X
Supplemental Mini Courses Built Around Latest Compliance Topics		X	X
Reporting	Standard out of the box reporting	Customization & auto distribution	All
Exception Reporting (Learners not in compliance)		X	X
Quick Reports	X	X	X
Filtered Completion Report	X	X	X



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Training Performance Report (Company Training Metrics)		X	X
Company and Industry Test Score Comparison	X	X	X
Create Custom Reports		X	X
Save and Share Customizations		X	X
Multiple Location/Role Grouping Capabilities		X	X
Reporting Access for Onsite and Regional Managers		X	X
Auto Filter and Distribution		X	X
Export Reports to Excel	X	X	X
Custom Content	None	Add existing/external content to create new courses	All
Plug and Play: Build your own custom courses using our short courses			X
Easy-to-Use Course Design Templates (part of Plug and Play)			X
Insert Stuff (Drag & Drop Images/Videos/Links)		X	X
HTML Editor		X	X
Quiz and Survey Builder		X	X
Homework Assignment Submission		X	X



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Searchable Content Storage			
Custom Content Repository with version tracking		X	X
Content Tagging		X	X
Instructor-Led Training (ILT) Content	None	Schedule and track separate in-person training and link to live	Deliver and facilitate in-person or virtual training—record, edit, and store video
Assign, Track, and Test Instructor-Led Training		X	X
Link to Live Virtual Training		X	X
Schedule Multiple Dates for Instructor-Led Training		X	X
Virtual Classroom fully integrated with Zoom			X
Limit class availability by proximity to Learner		X	X
Assignments	Standard curriculum with self-enrollment	Automation of training schedules based on your organizational criteria	All
Assign Training by Employee, Position, Group, Location, or Individual		X	X
Bulk Assignment Tool		X	X
Customize Pass or Fail Scoring		X	X
Custom Role: Admins may grant other company leaders the ability to create assignments or enroll their employees in particular ILT sessions			X
My Library, for optional learner self-assignments	X	X	X



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Engagement Features

Internal Messaging		X	X
Learner Assignment Calendar Integration		X	X
Customizable Email Alerts for Training Reminders		X	X
My Resources: Allows your company to house and organize documents outside of courses for easy learner access	X	X	X
Custom Announcements		X	X
Custom Events with Calendar Integration		X	X
Facebook and Twitter Feed Widgets	GH Feed Only	X	X
Custom Surveys		X	X
Awards			X

Learning Center Branding

	Personalized with company logo and custom URL	Custom company landing page layout and additional navigational components	Fully branded platform customization at organizational and divisional levels
Custom Branding and Widget Layout of Landing Pages	Logo and URL Only	X	X
Customized My Apps to link users to other sites		X	X
Customizable Banners — use to brand your learning center and encourage learners	X	X	X



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Support

Bilingual End User Support, 8^{AM} – 7^{PM} ET, Monday – Friday

Dedicated Admin Technical Support, 8^{AM} – 7^{PM} ET, Monday – Friday

Client Resource Center

Account Management Support

X	X	X
X	X	X
X	X	X
X	X	X

Integrations

PolicyPartner

Validate Mystery Shop Integration

SSO Integration (Standard Package)

Integration Feed with HR Provider (Standard Package)

Custom Integration Build Out

Incentco Rewards

Entrata SSO and Content Library

Standard package optional.
A la carte customizations available

Standard package included.
A la carte customizations available

X	X	X
X	X	X
	For Purchase	For Purchase
	For Purchase	For Purchase
	For Purchase	For Purchase
		X
SSO only	SSO only	X

