

KingsleySurveys Contact Calculation Feature Enhancement

With the KingsleySurveys Contact Calculation feature enhancement, the column header in the Kingsley Portal and email digest will both be updated from previously displaying “Requests for Contact” to now displaying “Open Requests for Contact” to reflect the change in the calculation. Here is a visual preview of what you will in the portal and email digest:

New Kingsley Portal View:

RESPONSE RATES Export Response Rates Data

Property Type: Survey Types: Project:

Group by:

Region	Response Rate	Responses	Potential Respondents	Undelivered Surveys	Open Requests for Contact	List
Wexford Science & Technology - Office Portfolio (Annual)	65.0%	197	303	0	0	
User - Office (Annual)	65.0%	197	303	0	0	

New Email Digest View:

	RESPONSE RATE	RESPONSES	SURVEYS SENT	UNDELIVERED SURVEYS	OPEN REQUESTS FOR CONTACT
Sample Client - Portfolio (Overall)	25%	93	375	11	17
User - (Overall)	27%	51	188	7	12
Community #1	21%	12	56	4	1
Community #2	24%	19	79	1	5